ePosting sheet

Import XLS and XML file

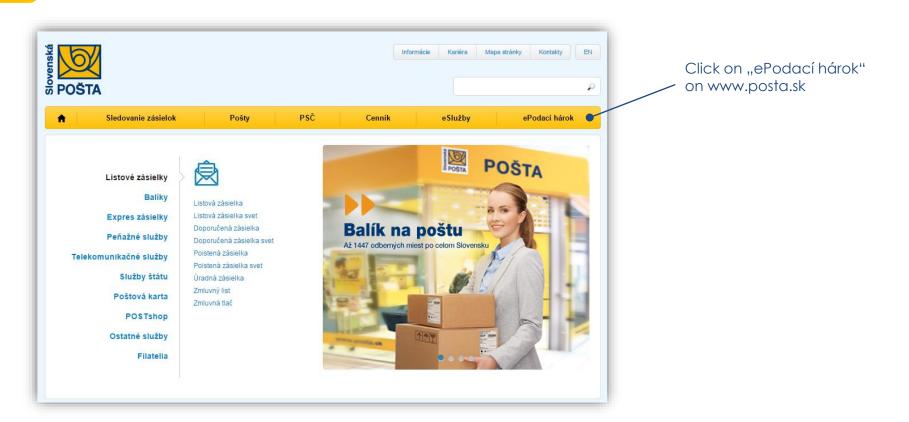


The benefits of the electronic posting

- Using the ePH posting can bring you a discount from the postage price of domestic items: Parcels, Express items, Registered letters, Insured Letters, and Official Postal Items. Another discount goes with the COD service.
- **Saving your time** you eliminate time consuming completing of paper documents.
- Saving the environment by using e-documents.
- Complex overview of your parcels and their statuses.
- Placing an order for our courier directly in the application.

- Data editing after its import into the application.
- Every addressee will be automatically saved into your contacts. No repeated typing once you have used the contact.
- Completing of the address data made easier. Typed street name comes with automatic city name and ZIP code completion.
- Confirmation of the posting in PDF available for download signed by e-signature.
- **E-mail notification** when there is end of the retention period for parcels approaching.

Finding the ePH application



1

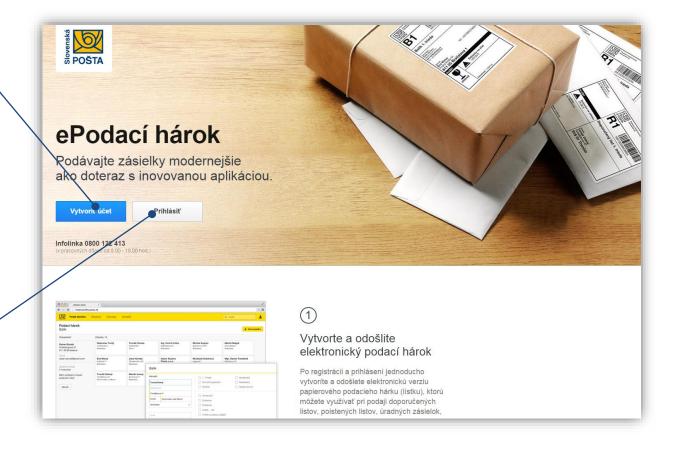


New unregistered users:

You need to be registered if you want to use ePosting sheet. You can register with your e-mail. Just click on "**Vytvoriť účet"**.

Registered users:

Login data remain unchanged for the registered users. Click on "**Prihlásiť**" button and then, continue from the point 5.





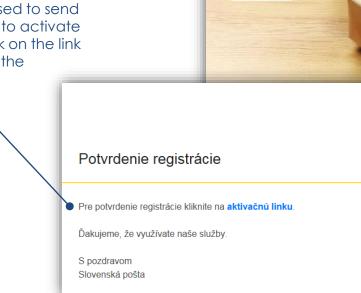
gyoneuská POŠTA		simple. Enter your email and login. You need to put the login one more time, in order to confirm it.
	Registrácia	
	Email	
	Potvrdenie hesla	
ePodací hárok	Registrovať 🖉	Once completed, hit the button " Registrovat".
Viac o službe	Prihlásenie	"Regisirovar .

Registration process is very



Confirmation of the registration

Your email address is used to send you instruction on how to activate your account. Just click on the link in the email to confirm the registration.



POŠTA

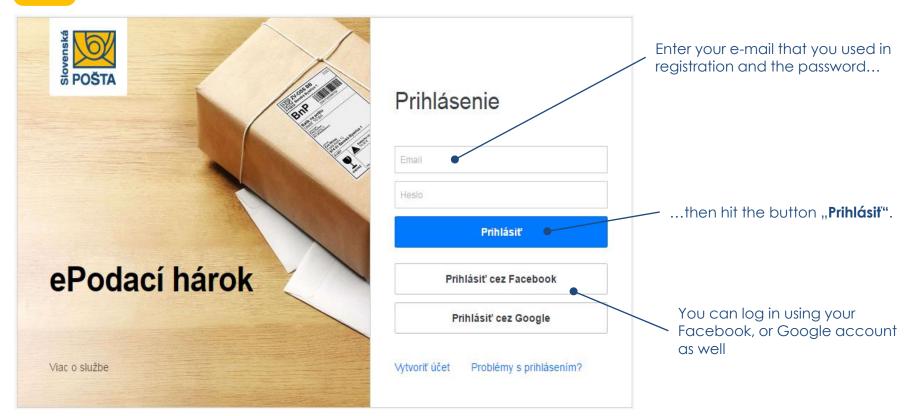
Registrácia

Na email uvedený v registrácii boli zaslané inštrukcie na aktiváciu účtu. Pre potvrdenie registrácie kliknite na link vo vašom emaile.

Prihlásenie

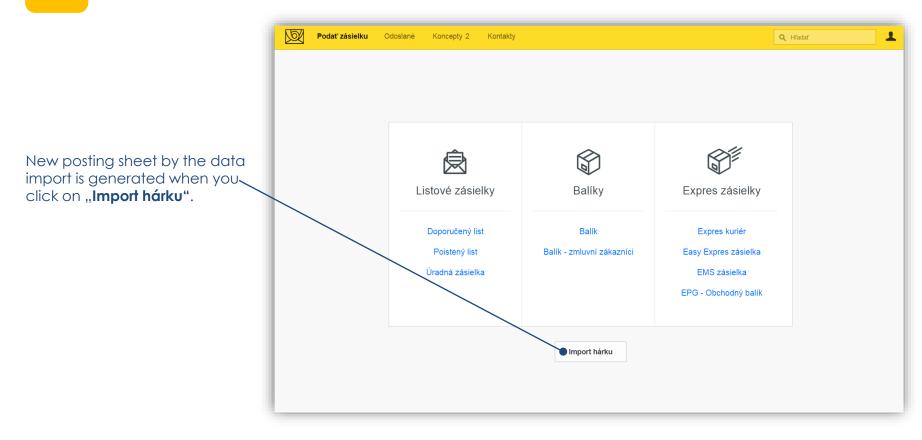
Once the registration is confirmed, click on "**Prihlásenie**"





Note.: Always type your email address the same way you entered it in the registration. If you used capital letters in the e-mail, you need to type it that way, e.g.: John@mail.com

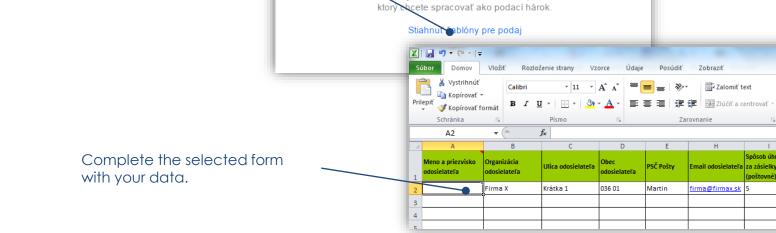
Creating a new posting sheet



Creating a new posting sheet

If you don't have an XLS file ready for posting, just click on "Šablóny XLS pre podaj" and save the ZIP file onto your PC. You will find all necessary form in the ZIP file.

7



Vybrať súbor

Vyberte XLS alebo XML súbor.

Click on "Vybrať súbor" and choose your XLS, or XML file for the import.

Text

5

Spôsob úhrady

(poštovné)

99 - %

<,0 .00 **4**00 **4**00 Podr

formát

Organ

adresá

000

M

Meno a priezvisko

Janko Hraško Janka Krátka

Jozef Mak

adresáta

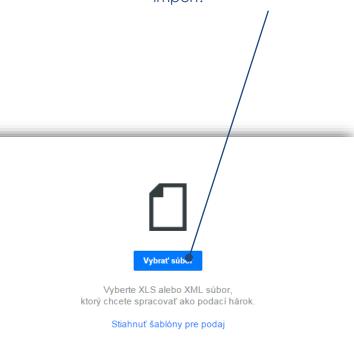
Creating a posting sheet with post office and BalíkoBOX delivery parcels (domestic transport)

• To address parcels to post office and to BalíkoBOX, you need:

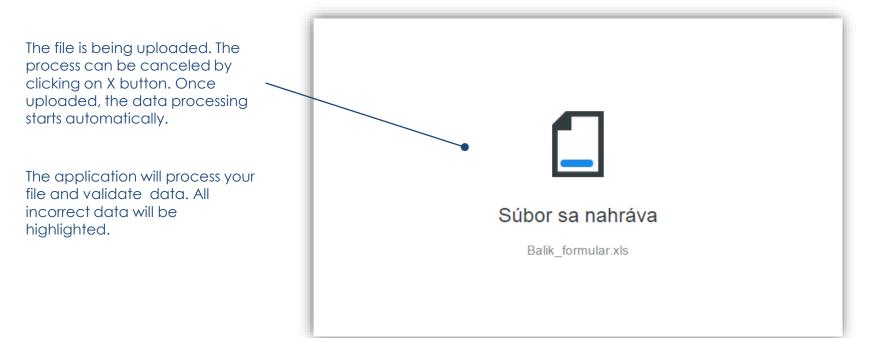
8

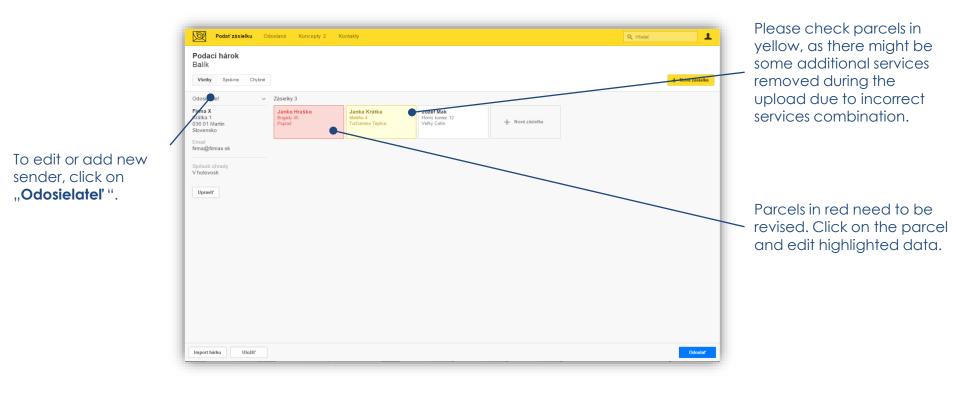
- Check Na poštu service in xls file for that parcel
- Put element <Sluzba> with the code PR into xml file for that parcel
- Enter recipient's cell phone (for BalikoBOX mandatory) or e-mail
- Validation of the service availability is based on ZIP code. Only valid ZIP codes can be used for the type of delivery
- Up to date list of postal offices and BalíkoBOX can be downloaded from <u>http://www.posta.sk/public/forms/zoznam_post.xml</u>

Click on "**Vybrať súbor**" and choose your XLS or XML file to import.







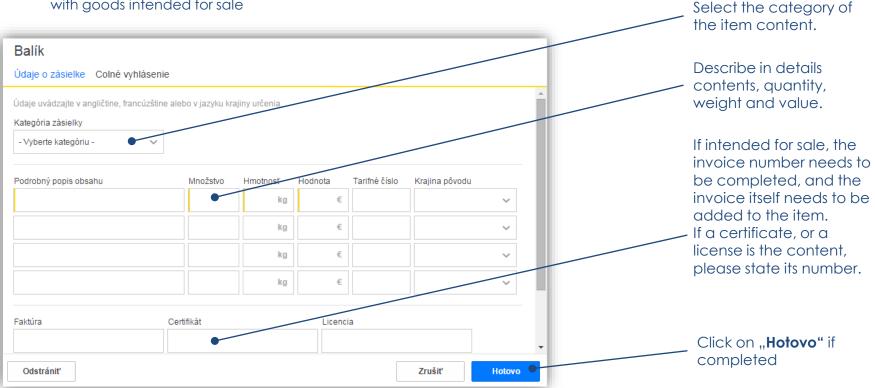


Note.: You can add even more parcels to the imported ones at this point, or additional services can be modified.

Data about the addressee (Customs declaration)

11

Please complete in case of posting Parcel, EPG, or a letter with address abroad with goods intended for sale



Note.: All descriptions in the Customs declaration need to be written in English, French, or in the language of the country of destination.

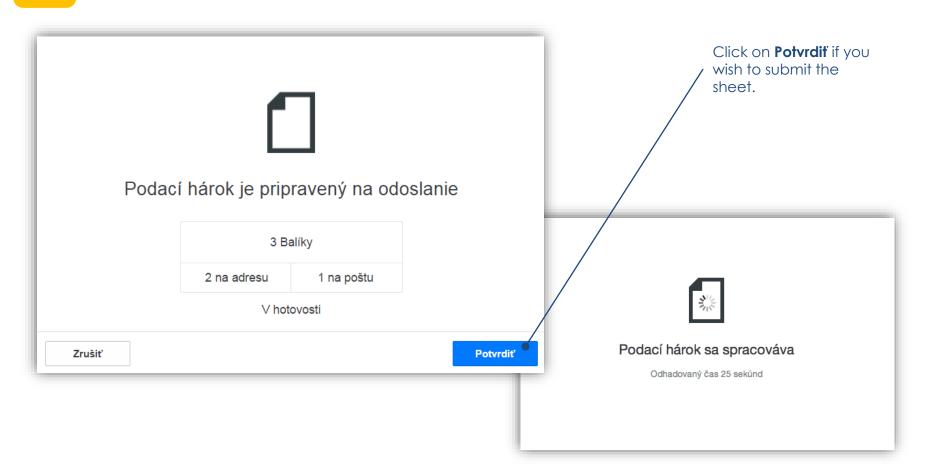
Submitting the sheet

12

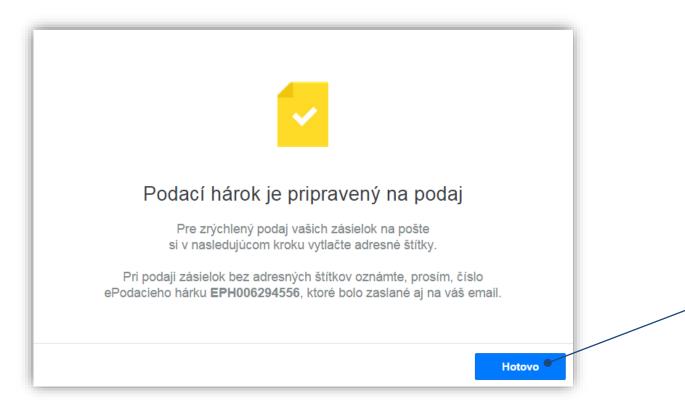
Podať zásielku	Odoslané Koncepty 2	Kontakty		Q +	fladať
Podací hárok Balík					+ Nová zásielka
Odosielateľ	 Zásielky 3 				
Firma X Krátka 1 036 01 Martin Slovensko	Janko Hraško Brigådy 45 Poprad	Janka Krátka Malého 4 Martin 1	Jozef Mak Horný Koniec 12 Veľký Cetin	+ Nová zásielka	
Email firma@firmax.sk					
Spôsob úhrady V hotovosti					
Cena 10.5 €					
Upraviť					
Import hárku Uložiť					Odoslať

Click on "**Odoslať**,, to submit the XLS or XML file after the upload.

13 Confirming and processing of the submitted sheet



14 The sheet is ready for posting at a post office



Once submitted, the information about the successful process is displayed.

Information is always sent to the sender's email as well.

Click on "**Hotovo"** to continue.

Posting of items and label printing

15

Posting sheet has been processed and is ready for posting at any post office. Please inform the staff about the sheet ID when posting. Items need to be posted within 7 days from the date of submitting the sheet.

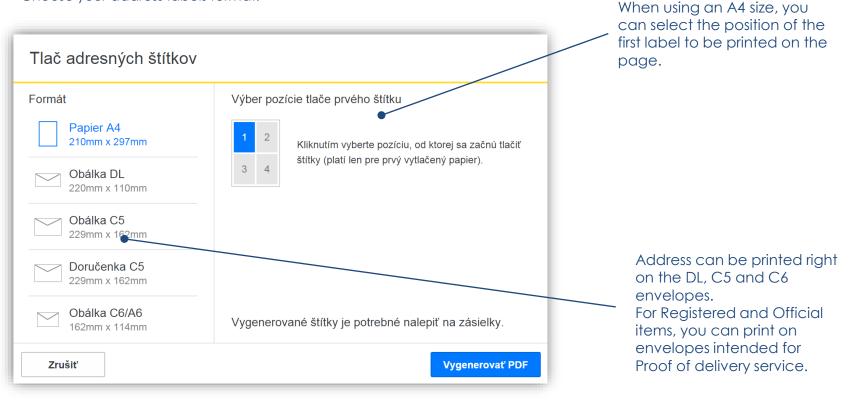
Podať zásielku O	doslané Koncepty 2 Kontal	kty		Q Hĭadať	
Podací hárok 3 Balíky Stav zásielok v				Adresné štitky [Zoznam zásielok	
Odosielateľ	Zásielky 3				\backslash
Firma X Krátka 1 O36 01 Martin Slovensko Ernall firma@firmax.sk Číslo hárku EPH006294556 Druh záslelok Balík Spôsob úhrady V hotovosti Stav hárku Nepodaný Cena 10.5 € Dátum odoslania Dnes	Janko Hraško Brigady 45 Poprad Nepodaná	Janka Krátka Malého 4 Martin 1 Nepodaná	Jozef Mak Horný Koniec 12 Veľký Cetin Nepodaná		
Export XML				Duplikovať	

Printing and using of the address labels makes the posting easier and faster. Click
on "Adresné štítky" to print labels. Staff can identify your sheet by scanning the barcode on the label.

Click on "**Zoznam** zásielok" to view the list of all submitted items.

Address labels printing

Choose your address labels format.



16

Layout of address labels and accompanying documents in PDF is as following:

- Address label format A6 needs to be printed on an adhesive paper.
- Accompanying documents need to be printed on usual office paper. Number of copies can vary according to requirements of the country of destination (documents are numbered in left bottom corner with the number of total pieces of documents). It is mandatory for the customer to sign all customs documents.
- All documents are put into an adhesive see-through envelope C5 available at the post office free of charge.

Printing on envelopes for Proof of delivery service:

- If you you wish to post Registered letters with Proof of delivery service, please select the type of envelope for "Doručenka C5" and replace adhesive address labels with bianco envelopes for this type of letters made by Harmanec-Kuvert or KRPA.
- We would recommend you to place items with Proof of delivery service at the start or the end of the sheet. This way, you can better control the moment when you need to replace the labels with suitable type of envelopes.

Note .: Tracking number, as well as barcode, are always printed on envelopes with Proof of delivery service.

16.2 Useful advice on address labels printing

Customs documentation CN22 and CN23

Generated for Registered and Insured letters :

CN22

Generated when one type of goods is the content and the value is less than 300 DTS / $371,55 \in$.

CUSTOME DECLARATION Uradne C	môže byť tvorená opened official	CN 22	From/Odosielateľ: Janko Hraško Krátka 4 95113 Branč	Slovenská pošta By bank transfer
SLOVENSKÁ POŠTA SLOVAK POST		Registered letter 1. Class		
	dná vzorka ercial sample			
Množstvo a podrobný popis obsahu Quantity and detailed description of content	Hmotnosť Weight (kg)	Hodnota Value	-	
Gift	0.260	80.00 €		
Vyplniť iba pri obchodnom tovare For commercial item only Tarifné číslo a krajina pôvodu tovaru HS tariff number and country of origin	Hmotnosť celkom Weight total (kg)	Hodnota celkom Value total	RL 70 861 8 To/Adresát: Jozef Mak	115 5 SK
2 CM		80.00 €	Horný Koniec 12	
Odosielateľ, ktorého meno a adresa sú uvedené na že podrobný opis tovaru, uvedený v tomto vyhlatení, neobsahu je šladný nebezpečný tovar, ktorý je zakáz predpismi. Jih e unac givend, whose name and addresa are giv jih e unac giveni ni his declaration are correct and h dangerous article or articles prohibited by legislation	je správny á táto za aný zákonnými, colr an on the item, certi at this item does no or by postal or custo	ásielka nými a poštovými Ify that the it contain any	95105 Veľký Cetín HAITI	
Dátum a podpis odosielateľa Date and sender's signature 12.5.201	6			

CN23

Generated when a variety of goods is the content, or the value is more than 300 DTS / $371,55 \in$.

n	Meno Name	Janko Hra	ško				dok	h a číslo colného ladu ider's customs	CUSTOMS DECL			CN 2
	Organizácia Busines						cefe	inence				Môže byť úradne otvore May be opened officialy
	Ulica Street	Krátka 4									0 001 01	CACK
	PSĈ Postcode	95113	Mesto City	Bran	nč				1		0 861 81	043N
	Krajina Country	SLOVAKI	Ą						1			
ıu	Meno Name	Jozef Mak							1			
	Organizácia Busines								1			
	Ulica Street	Horný Kor	niec 12						Údaj Impo	e o dovozcovi/adresátovi orter/addressee reference	(ak nejaké sú) IČO/DIČ/k (if any) (tax code/VAT N	<pre>xód dovozcu (voliteľné) o./importer code) (optional)</pre>
1	PSČ Postcode	95105	Mesto	Vell	ký Cetin				C.fa	w/e-mail dovozcu/adrest	ta (ak je zoóme)	10 - 101 0
Ì	Krajina Country	CANADA					¢	0909111222	Impo	orter/addressee fax/e-mail	l (if known)	
1	Podrobný po	pis obsahu				Množstvo		Hmotnosť netto		Hodnota	Vypini iba odosielateť obcho For commercial items only	dného tovaru
	Detailed des	cription of cont	ents			Quantity		Net weight		Value	Tarifné číslo tovaru HS tariff number	Krajina pôvodu tovarov Country of origin of goods
	Gift 1						1	0.24	0 kg	25.00 €		
	Gift 2						2	0.69	0 kg	70.00 €		
							_					
								Hinothosť celkom b Total gross weight	rutto	Hodnota celkom Total value 95.00 €	Poštovnéliné poplatky Postal charges/Fees	
	Kategória zás Category of it Darček Git Dokum Docum Poznámky (r	em ' enty ents apr. tovar pod	lieha fytos	anitár	Obchodná Commercia Vrátený to Returned (Predaj tova Sele of go rej, hygienick	al sample var poods aru ods sei kontrole, k	sarantér	Uved'te Explanation	nedze	niam)	Urad pôvodu/Dátum por Office of origin/Date of p	
	Comments (i	r.y.: yoods suc	ilan ip dia	arantin	e, santary/p	nywadhitaly	r apieca	on or or Herer reserc	uuris)		táto zásiélka neobsahuje žiar legislatívnymi, colnými alebo l centify that the particulars ci	tion in this customs declaration are correct and
	Licence Licence Čislo(a) licence No(s), of licence			ó	Certifika Certifica islo(a) certifica	te tu		Čislo faktir No. of invol	ice		Dátum a podpis odosiek Date and sender's signa 12.5.2016	ateřa ihure

Note: The customer/sender must sign the Customs documentation.

Placing an order for a courier

17

Click on "**Objednať kuriéra"** in order to place an order for a courier. Note: An order for a courier can be placed only for Express parcels with selected type of posting "Podaj u kuriéra" (posting via courier). This selection is made in the Sender area.

V Podať záslelku Odoslané Koncepty 2 Konlakty	Q, Hadar	
Podací hárok 1 Expres kuriér Stav zásistek ∨	🚺 Adresnė štitky 🚺 Zoznam zžsielok 🛛 😻 Objednať kuriera	
Odosielateľ Zásielky 1		
Firma X Janko Hraško Krátka I Biljúbý 46 Biljúbý 46 Slovensko Slovensko	Objednanie kur	iéra
Email firma@firmax.sk	Adresa	Dátum vyzdvihnutia
Číslo hárku EPH006297393	Meno a priezvisko	23.2.2016 🗸
Druh zásielok Xxpres kurlér	Firma X	
v Počosb úhrady / hotovosti	Krátka 1	Poznámka
špôsob podaja J kuriéra	03601 Martin	
tav hárku Jepodaný		
Dátum odostania nes	0909111222	
	Označené polia sú povinn	é
Export XML		
	Zrušiť	Objednať

Complete the address, phone and date of posting.

Confirmation of parcels acceptance at the post office

As soon as parcels are processed at the post office, a confirmation email is generated and sent to your email address.

18

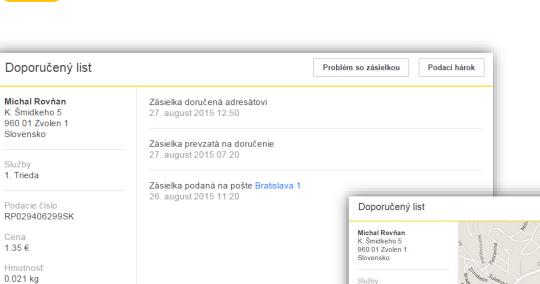
Podať zásielku O d	doslané Koncepty Kontakty			Q. Hfadat	
Podací hárok 3 Balíky Stav zásielok v				Potvrdenk	Click on " Potvrdenka " to download the confirmation in PDF with e-signature.
Odosielateľ	Zásielky 3				
Firma X Krátka 1 036 01 Martin Slovensko Email	Janko Hraško Brigády 45 Poprad V preprave Dnes	Janka Krátka Malého 4 Martin 1 V preprave Dnes	Jozef Mak Horný Koniec 12 Veľký Četín V preprave Dnes		
firma@firmax.sk					
Číslo hárku EPH000022638					
Druh zásielok Balík					
Spôsob úhrady V hotovosti					
Stav hárku Podaný					
Cena 10.5 €					
Dătum podaja Dnes					
Export XML				Duplikovať	

19 Track and Trace service for your parcels

) doslané zásielky					
	sielateľ 🗸 🛛 Druh zásielky 🗸 🦱 Stav	/ V Dátum V			
Janko Hraško Brigády 45 Poprad	MICHAEL VETTERMANN GRÜNTAL 71 KLOSTERNENBURG	Luigi Lazzaci Elysium street 1 Paphos	MONIKA DUŠKOVÁ VERONSKÉ NÁMESTIE 381 PRAHA	Eleonóra Schramm Krugerstrasse 15 Wien	Janka Krátka Malého 4 Martin 1
Nepodaná	Nepodaná	Nepodaná	Nepodaná	Nepodaná	Nepodaná
Janko Hraško Brigády 45 Poprad	Jozef Mak Horný Koniec 12 Veľký Cetín	Janka Krátka Malého 4 Bratislava 1	Janka Krátka Malého 4 Bratislava 1	Janko Hraško Poprad 1	Janko Hraško Brigády 45 Poprad 1
Nepodaná	Nepodaná	Nepodaná	Nepodaná	Nepstaná	Nepodaná
Burkotová Eliška Čsl.Armády 280/33 Spišský Hrhov	BUČÁKOVÁ Helena Trieda SNP 10/3 Košice	Bučáková Helena Sofijská 2479/24 Košice-Sidlisko Ťahanovce	Bryndza Ján Čsl.Armády 280/33 Spišský Hrhov	Brutvan Lukáš Kolárska 3/24 Spišská Nová Ves	Božoková Petra Kolárska 3/24 Spišská Nová Ves
Nepodaná	Nepodaná	Nepodaná	Nepodaná	Nepodaná	Nepourrá
Božoková Dária Kolárská 3/24 Spišská Nová Ves	Bigoš Michal Nová 143/21 Spišský Hrhov	BIGOŠ Jozef Nová 21 Sp. Hrhov	Bertová Jana J.Francisciho 1690/25 Levoča	BENEDIKOVÁ Anna Gen Svobodu 35 Sp.Hrhov	BEDNÁROVÁ Rentra Podtatranská 137/6 Poprad
Nepodaná	Nepodaná	Nepodaná	Nepodaná	Nepodaná	Nepodaná
Bednárová Anna Mäsiarska 1188/33 Levoča	BEDNÁR Štefan Gen Svobodu Sp. Hrhov	BEDNÁR Štefan Dofany 18 Dofany	BEDNÁR Milan Māsiarska 35 Levoča	BEDNÁR Jozef Másiarska 35 Levoča	BEDNÂR Albin Sidl. SNP blok Jazmín Levoča
Nepodaná	Nepodaná	Nepodaná	Nepodaná	Nepodaná	Nepodaná
Becková Miroslava Puškinová 1683/9 Poprad Matejovce	BECKOVÁ Helena Puškinová 1684/9 Poprad	BAŠISTOVÁ Anna Dravce 42 Dravce	Bašistoová Lenka Pisárovská 319/11 Spišský Hrhov	BARTKOVÁ Katarína Doľany 20 Doľany	Baran Vladimír Gen Ludvika Svobodu 630/4 Spišská Bela
Nepodaná	Nepodaná	Nepodaná	Nepodaná	Nepodaná	Nepodaná
BALUCH Marcel	BALIŠ Stanislav Ústecko Orlická 2346/15	Bálintová Mária Oravská 3	Bagarová Katarína Sidlisko Rozvoj 15	BABIŠOVÁ Brigita Branská 11	Babiková Helena Jilemnického 15/7

For quick search of your parcels, type recipient's name, company name, or tracking number into "Hľadať, box.

You can filter and browse your sheets or parcels according to selected criteria, e.g., All, Posted, Not posted, Delivered, and many more, and all that within the selected date.



1. Trieda

Cena

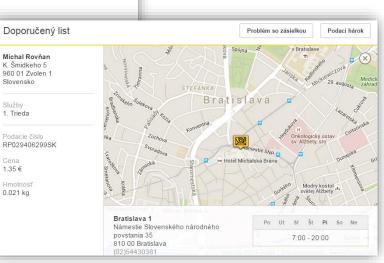
1.35€

0.021 kg

Track and Trace

20

Click on "Odoslané" and pick you parcel to see Track & Trace data.



eComplaints

21

Please contact our Customer Service in order to get help with your enquiry. Just call **0850 122 413.** If they are unable to help you, make an eComplaint.

Balík Janko Hraško	Problém so zát	sielkeu Podaci hárok	Click on "Problém so zásielkou" and a form will open to place an eComplaint.
Popradskej brigådy 5 058 01 Poprad Slovensko Podacie číslo DN000280844SK	Balík		
Cena 3.9 € Hmotnosť 1 kg	Odosielateľ Firma X Krátka 1 036 01 Martin Slovensko Email firma@firmax.sk Adresát Janko Hraško Popradskej brigády 5 058 01 Poprad Slovensko Podacie číslo DN000280844SK	Dôvod reklamácie A1 - nedodanie zásielky Bližší popis nedostatku Vzťah reklamujúceho Odosielateľ Jozef Mak Náhradu vyplatiť náhradu nepožadujem Obsah zásielky Odosía	Complete all the boxes with data and start eComplaint. Additional documents can be attached.

Note: Please state just one reason for placing a complaint.

Guide and News area

Guide and News are located in the upper right area.

22

If you choose to switch on the EPH Guide, you can have an easy manual on posting on hand. The Guide is interactive, meaning that you can see information just about the step you are taking at the moment.

News area keeps you informed about new functionalities that are about to be launched, or has been launched recently.

Novinky

Zasielanie balíkov do BalíkoBOXov

Zásielky "na poštu" je možné od 1.4.2017 zasielať aj do BalíkoBOX-ov, samoobslužných priečinkov umiestnených na frekventovaných miestach v mestách Banská Bystrica, Bratislava, Hlohovec, Ivanka pri Dunaji, Košide, Martin, Nitra, Poprad, Prešov, Prievidza, Senec, Trenčín, Trnava, Zvolen a Žilina. Požadovaný BalíkoBOX na uloženie zásielky si vyberiete po napísaní mesta v poli Obec/Posta.

Úhrada dobierkových súm pri výbere zásie ok z BalíkoBOX-u je možná len platobnou kartou.

Bližšie info o novej možnosti ukladania zásielok nájdete tu

Sprievodca Vytvorenie podacieho hźr Úprava a odoslanie podacieho hárku Pod jedným kontem môžete podávať zásielky aj za viacerých odosielateľov. Pridanie noveho odosielateľa vykonáte kliknutím na voľbu Odosielateľ. Nová zásielku pridáte tlačidlom Nová zźsielka. Ak chcete upraviť údaje o odosielateľovi alebo spôsob úhrady, kliknite na tlačidlo Upraviť. Ak chcete uložiť rozpracovaný podací hárok ako koncept na neskoršie dokončenie, kliknite na tlačidlo Uložiť. Podací hárok odošlite na spracovanie tlačidlom Odoslať.

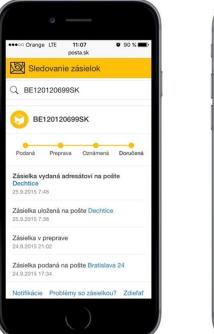
(3) Tlač štítkov a podaj zásielok

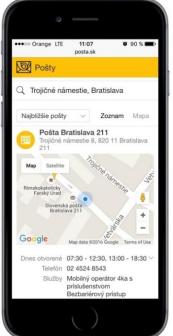
Slovenská pošta in your smartphone

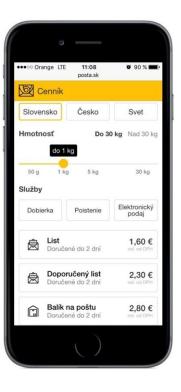
Web page www.posta.sk has been optimised for mobile devices. You can use your smartphone to check on your parcels, look up the price, ZIP codes or nearest post office.



23









Everything we do is for you and your parcels